

SECURITIES INDUSTRY PERFORMANCE

INDUSTRY HIGHLIGHTS													
		Quar	ter-over-Qua	arter				Annu	al Year-over-	-Year			
(\$ millions unless otherwise noted)		Quarters		% Ch	ange		Yea	nrs			% Change		
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07	
Number of firms	202	201	197	0.5%	2.5%	201	200	202	203	0.5%	-1.0%	-0.5%	
Number of employees	40,082	39,917	39,419	0.4%	1.7%	39,917	39,894	40,836	42,329	0.1%	-2.3%	-3.5%	
Revenue													
Commissions	1,699	1,548	1,419	9.8%	19.7%	5,631	5,052	5,592	6,315	11.5%	-9.7%	-11.4%	
Mutual fund only commissions	570	509	497	12.0%	14.7%	1,950	1,605	1,860	2,249	21.5%	-13.7%	-17.3%	
Investment banking	1,181	1,396	821	-15.4%	43.8%	4,029	3,915	3,077	4,546	2.9%	27.2%	-32.3%	
New issues equity	671	869	436	-22.9%	53.8%	2,234	2,356	1,580	2,589	-5.2%	49.1%	-39.0%	
New issues debt	280	216	158	29.3%	76.9%	809	653	483	581	23.9%	35.2%	-16.9%	
Corporate advisory fees	230	310	226	-25.7%	1.9%	986	906	1,014	1,376	8.8%	-10.7%	-26.3%	
Fixed income trading	364	172	416	111.6%	-12.5%	1,173	2,109	1,045	698	-44.4%	101.8%	49.7%	
Equity trading	136	157	67	-13.4%	103.0%	267	459	-11	460	-41.8%	4272.7%	-102.4%	
Net interest	339	382	182	-11.4%	86.1%	1,054	914	1,894	1,794	15.3%	-51.7%	5.6%	
Fees	725	717	672	1.2%	7.9%	2,721	2,385	2,624	2,636	14.1%	-9.1%	-0.5%	
Other	194	503	145	-61.5%	33.5%	1,004	1,473	371	674	-31.8%	297.0%	-45.0%	
Operating revenue	4,637	4,875	3,723	-4.9%	24.6%	15,878	16,306	14,593	17,123	-2.6%	11.7%	-14.8%	
Operating expenses ¹	1,859	1,829	1,647	1.6%	12.9%	6,825	6,555	6,528	6,279	4.1%	0.4%	4.0%	
Operating profit	1,507	1,778	1,053	-15.2%	43.1%	4,789	5,987	3,914	6,382	-20.0%	53.0%	-38.7%	
Net profit (loss)	745	1,073	408	-30.6%	82.6%	2,395	2,869	1,875	2,771	-16.5%	53.0%	-32.3%	
Net profit (1033)		1,010		00.070	02.070	2,000	2,000	1,010	_,	10.070	00.070	02.070	
Shareholders' equity	17,375	16,988	15,640	2.3%	11.1%	16,988	15,225	13,507	12,655	11.6%	12.7%	6.7%	
Regulatory capital	32,959	31,647	29,607	4.1%	11.3%	31,647	29,559	27,461	23,413	7.1%	7.6%	17.3%	
Client cash holdings	38,298	37,952	28,701	0.9%	33.4%	37,952	36,816	33,677	28,500	3.1%	9.3%	18.2%	
Client debt margin outstanding	14,505	13,731	9,477	5.6%	53.1%	13,731	11,048	8,846	14,001	24.3%	24.9%	-36.8%	
Productivity (\$ thousands) ²	463	489	378	-5.3%	22.5%	398	409	357	405	-2.7%	14.4%	-11.7%	
Annual return³ (%)	17.2	25.3	10.4	-8.1%	6.7%	14.1	18.8	13.9	21.9	-4.7%	5.0%	-8.0%	

¹ Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers. ² Annual revenue per employee.

³ Annual return is calculated as net profit/shareholder's equity.

Integrated firms

Firms that are national in scope and have extensive retail and institutional operations; includes dealers of the six major chartered

	INTEGRATED FIRMS												
		Quai	rter-over-Qua	arter				Annu	al Year-over-	-Year			
(\$ millions unless otherwise noted)		Quarters		% Ch	ange		Yea	ars			% Change		
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07	
Number of firms	11	11	11	0.0%	0.0%	11	11	11	11	0.0%	0.0%	0.0%	
Number of employees	24,792	24,955	24,641	-0.7%	0.6%	24,955	25,131	25,973	26,925	-0.7%	-3.2%	-3.5%	
Revenue													
Commissions	1,122	1,021	956	9.8%	17.3%	3,767	3,384	3,675	4,145	11.3%	-7.9%	-11.3%	
Mutual fund only commissions	427	384	372	11.3%	14.9%	1,471	1,226	1,414	1,665	20.0%	-13.3%	-15.1%	
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Investment banking	779	935	509	-16.7%	53.1%	2,566	2,598	1,874	2,642	-1.2%	38.6%	-29.1%	
New issues equity	390	537	254	-27.4%	53.4%	1,311	1,587	967	1,421	-17.4%	64.1%	-31.9%	
New issues debt	247	188	132	31.6%	87.5%	682	546	405	461	24.9%	34.8%	-12.1%	
Corporate advisory fees	142	211	123	-32.6%	15.5%	573	465	502	758	23.2%	-7.4%	-33.8%	
Fixed income trading	293	151	335	94.0%	-12.5%	960	1,690	782	514	-43.2%	116.1%	52.1%	
Equity trading	79	46	39	71.7%	102.6%	38	332	106	184	-88.6%	213.2%	-42.4%	
Net interest	290	328	156	-11.5%	86.0%	906	790	1,488	1,399	14.7%	-46.9%	6.4%	
Fees	531	535	477	-0.8%	11.3%	1,994	1,764	1,877	1,857	13.0%	-6.0%	1.1%	
Other	132	97	92	36.6%	44.0%	415	1,233	-1	436	-66.3%	n.m.	-100.2%	
	2 000	2 442	0.500	3.6%	25.9%	40.045	44 700	0.004	44 477	-9.7%	20.20/	-12.3%	
Operating revenue	3,226 1,235	3,113 1,195	2,563 1,077	3.4%	25.9% 14.7%	10,645 4,497	11,792 4,300	9,801 4,145	11,177 4,029	-9.7% 4.6%	20.3% 3.7%	2.9%	
Operating expenses		· · · · · · · · · · · · · · · · · · ·		8.1%	45.1%	1	<i>'</i>	· · · · · ·		-34.6%	75.7%	-31.7%	
Operating profit	1,110	1,027 564	765			3,127	4,782	2,722	3,985				
Net profit (loss)	605	504	337	7.3%	79.5%	1,610	2,422	1,502	2,006	-33.5%	61.3%	-25.1%	
Shareholders' equity	12,128	11,585	10,364	4.7%	17.0%	11,585	10,029	8.637	7.761	15.5%	16.1%	11.3%	
Regulatory capital	23,526	22,882	21,306	2.8%	10.4%	22,882	21,372	19,334	15,669	7.1%	10.1%	23.4%	
Client cash holdings	31,817	31,677	29,860	0.4%	6.6%	31,677	31,451	28,157	23,811	0.7%	11.7%	18.3%	
Onem duan norumga	01,077	01,011	20,000	0.170	0.070	01,011	01,101	20,101	20,011	0.1 70	11.1 70	10.570	
Productivity (\$ thousands) ²	520	499	416	4.3%	25.1%	427	469	377	415	-9.1%	24.3%	-9.1%	
Annual return³ (%)	20.0	19.5	13.0	0.5%	6.9%	13.9	24.1	17.4	25.8	-10.3%	6.8%	-8.5%	

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.
 Annual revenue per employee.
 Annual return is calculated as net profit/shareholder's equity.

				INSTITUTIO	ONAL FIRM	HIGHLIGH1	rs						
		Quar	ter-over-Qua	arter		Annual Year-over-Year							
(\$ millions unless otherwise noted)		Quarters		% Ch	% Change		Years				% Change		
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07	
Number of firms	77	74	71	4.1%	8.5%	74	72	69	68	2.8%	4.3%	1.5%	
Number of employees	3,103	2,793	2,830	11.1%	9.6%	2,793	2,801	2,926	2,988	-0.3%	-4.3%	-2.1%	
Revenue													
Commissions	208	192	156	8.4%	33.5%	192	623	777	783	5.1%	-19.8%	-0.8%	
Investment banking	294	319	232	-7.8%	26.8%	1,082	1,052	938	1,425	2.9%	12.2%	-34.2%	
New issues equity	195	217	121	-10.2%	61.1%	634	568	438	767	11.6%	29.7%	-42.9%	
New issues debt	16	7	14	135.5%	17.8%	58	51	42	76	13.7%	21.4%	-44.7%	
Corporate advisory fees	83	95	96	-12.8%	-13.8%	390	433	458	581	-9.9%	-5.5%	-21.2%	
Fixed income trading	37	20	49	85.0%	-24.5%	122	249	94	82	-51.0%	164.9%	14.6%	
Equity trading	27	77	13	-64.9%	107.7%	145	46	-61	199	215.2%	175.4%	-130.7%	
Net interest	8	18	4	-56.9%	93.9%	35	33	212	201	6.1%	-84.4%	5.5%	
Fees	37	21	53	75.6%	-30.4%	104	77	79	85	35.1%	-2.5%	-7.1%	
Other	17	367	23	-95.3%	-24.8%	453	101	174	126	348.5%	-42.0%	38.1%	
Operating revenue	628	1,014	530	-38.0%	18.6%	2,596	2,182	2,214	2,901	19.0%	-1.4%	-23.7%	
Operating expenses ¹	243	249	220	-2.6%	10.3%	899	923	990	889	-2.6%	-6.8%	11.4%	
Operating profit	301	677	244	-55.6%	23.3%	1,440	1,025	947	1,790	40.5%	8.2%	-47.1%	
Net profit (loss)	98	476	72	-79.5%	35.7%	752	444	382	660	69.4%	16.2%	-42.1%	
·													
Shareholders' equity	3,965	4,108	4,053	-3.5%	-2.2%	4,108	3,972	3,803	3,768	3.4%	4.4%	0.9%	
Regulatory capital	6,955	7,068	6,132	-1.6%	13.4%	7,068	6,607	6,118	5,937	7.0%	8.0%	3.0%	
Client cash holdings	1,641	1,306	1,028	25.6%	59.6%	1,306	768	1,326	1,034	70.1%	-42.1%	28.2%	
Productivity (\$ thousands) ²	810	1,452	749	-44.2%	8.1%	929	2,337	757	971	-60.2%	208.9%	-22.1%	
Annual return³ (%)	9.9	46.3	7.1	-36.5%	2.8%	18.3	11.2	10.0	17.5	7.1%	1.1%	-7.5%	

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.
 Annual revenue per employee.
 Annual return is calculated as net profit/shareholder's equity.

				RETAI	L FIRM HIG	HLIGHTS							
		Quar	ter-over-Qua	arter		Annual Year-over-Year							
(\$ millions unless otherwise noted)		Quarters		% Ch	% Change		Yea	ars		% Change			
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07	
Number of firms	114	116	115	-1.7%	-0.9%	116	117	122	124	-0.9%	-4.1%	-1.6%	
Number of employees	12,187	12,169	11,948	0.1%	2.0%	12,169	11,962	11,937	12,416	1.7%	0.2%	-3.9%	
Revenue													
Commissions	369	335	307	10.2%	20.2%	1,208	1,045	1,140	1,387	15.6%	-8.3%	-17.8%	
Mutual fund only commissions	142	125	125	13.8%	13.8%	478	375	440	577	27.5%	-14.8%	-23.7%	
Investment banking	107	141	80	-24.0%	33.9%	381	265	265	481	43.8%	0.0%	-44.9%	
New issues equity	86	116	60	-25.8%	43.4%	289	201	176	400	43.8%	14.2%	-56.0%	
New issues debt	16	21	12	-25.5%	30.3%	69	56	36	43	23.2%	55.6%	-16.3%	
Corporate advisory fees	5	4	8	36.3%	-31.9%	23	8	54	36	187.5%	-85.2%	50.0%	
Fixed income trading	35	1	32	3360.0%	8.1%	91	169	139	88	-46.2%	21.6%	58.0%	
Equity trading	30	34	16	-12.1%	86.9%	84	81	17	40	3.7%	376.5%	-57.5%	
Net interest	41	36	21	13.1%	93.9%	113	91	194	195	24.2%	-53.1%	-0.5%	
Fees	158	161	143	-2.0%	10.3%	623	544	667	694	14.5%	-18.4%	-3.9%	
Other	44	39	31	12.2%	41.1%	137	138	198	111	-0.7%	-30.3%	78.4%	
Operating revenue	783	748	631	4.7%	24.1%	2,637	2,322	2,578	3,045	13.6%	-9.9%	-15.3%	
Operating expenses ¹	381	385	350	-0.9%	9.0%	1,428	1,332	1,394	1,361	7.2%	-4.4%	2.4%	
Operating profit	96	74	43	29.7%	123.1%	222	180	245	606	23.3%	-26.5%	-59.6%	
Net profit (loss)	42	94	-1	-54.8%	4345.3%	33	3	-8	104	1000.0%	137.5%	-107.7%	
Charabaldaral accide:	1,282	1,295	1,224	-1.0%	4.7%	1,295	1,224	1,067	1,126	5.8%	14.7%	-5.2%	
Shareholders' equity	2,478	1,697	1,224	46.0%	53.6%	1,295	1,224	1,067	1,120	7.4%	-9.4%	-3.5%	
Regulatory capital Client cash holdings	4,840	4,820	4,371	0.4%	10.7%	4,820	4,506	4,194	3,655	7.4%	-9.4% 7.4%	-3.5% 14.7%	
Chefit cash holdings	7,040	7,020	7,071	0.470	10.770	4,020	4,000	7,134	0,000	7.070	1.70	17.770	
Productivity (\$ thousands) ²	257	246	211	4.5%	21.6%	217	194	216	245	11.6%	-10.1%	-11.9%	
Annual return³ (%)	13.3	29.0	-0.3	-15.8%	13.6%	2.5	0.2	-0.7	9.2	2.3%	1.0%	-10.0%	

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.
 Annual revenue per employee.
 Annual return is calculated as net profit/shareholder's equity.

Domestic institutional

Firms that generate most of their revenues from servicing institutional clients and have their head office located in Canada.

DOMESTIC INSTITUTIONAL FIRM HIGHLIGHTS												
		Qua	rter-over-Qua	arter				Annı	ıal Year-over	-Year		
(\$ millions unless otherwise noted)		Quarters		% Ch	% Change		Yea	ars		% Change		
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07
Number of firms Number of employees	56 2,315	54 2,013	51 2,112	3.7% 15.0%	9.8% 9.6%	54 2,013	52 2,090	49 2,146	48 2,048	3.8% -3.7%	6.1% -2.6%	2.1% 4.8%
Revenue												
Commissions	148	134	108	10.4%	37.0%	448	439	517	537	2.1%	-15.1%	-3.7%
Investment banking	232	230	173	1.1%	34.4%	781	684	635	956	14.2%	7.7%	-33.6%
New issues equity	185	191	113	-3.3%	63.4%	574	468	389	670	22.6%	20.3%	-42.0%
New issues debt	5	-2	4	370.5%	35.2%	17	17	9	12	0.0%	88.9%	-26.6%
Corporate advisory fees	42	40	56	6.0%	-24.3%	190	198	237	274	-4.0%	-16.5%	-13.4%
Fixed income trading	6	2	5	185.0%	14.0%	17	38	25	6	-55.3%	52.0%	297.3%
Equity trading	8	71	13	-88.7%	-38.5%	101	113	-127	25	-10.6%	189.0%	-602.4%
Net interest	7	7	3	-1.7%	129.4%	20	19	50	51	5.3%	-62.0%	-2.3%
Fees	34	18	50	90.2%	-31.5%	93	69	64	66	34.8%	7.8%	-3.4%
Other	5	308	11	-98.5%	-57.0%	341	25	57	23	1264.0%	-56.1%	146.1%
Operating revenue	439	770	365	-42.9%	20.4%	1,801	1,388	1,222	1,664	29.8%	13.6%	-26.6%
Operating expenses ¹	160	148	143	7.8%	11.6%	554	548	502	428	1.1%	9.2%	17.3%
Operating profit	201	539	161	-62.7%	24.9%	1,008	635	484	1,000	58.7%	31.2%	-51.6%
Net profit (loss)	62	396	47	-84.4%	31.5%	536	277	137	386	93.5%	102.2%	-64.5%
Shareholders' equity	1,561	1,737	1,746	-10.2%	-10.6%	1,737	1,685	1,563	1,686	3.1%	7.8%	-7.3%
Regulatory capital	2,182	2,325	1,450	-6.2%	50.5%	2,325	1,943	1,900	2,008	19.7%	2.3%	-5.4%
Client cash holdings	1,123	618	685	81.7%	63.9%	618	464	768	519	33.2%	-39.6%	56.7%
Productivity (\$ thousands) ²	759	1,530	691	-50.4%	9.8%	895	664	569	813	34.7%	16.6%	-29.9%
Annual return³ (%)	15.8	91.2	10.8	-75.4%	5.1%	30.9	16.4	8.8	22.9	14.4%	7.7%	-14.1%

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee. ³ Annual return is calculated as net profit/shareholder's equity.

Foreign institutional

Firms that generate most of their revenues from servicing institutional clients and have their head office located offshore.

			FOR	EIGN INSTI	TUTIONAL	FIRM HIGHI	LIGHTS					
		Qua	rter-over-Qua	arter				Annı	ıal Year-over-	-Year		
(\$ millions unless otherwise noted)		Quarters		% Ch	% Change		Ye	ars		% Change		
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07
Number of firms	21	20	20	5.0%	5.0%	20	20	20	20	0.0%	0.0%	0.0%
Number of employees	788	780	718	1.0%	9.7%	780	711	780	940	9.7%	-8.8%	-17.0%
Revenue												
Commissions	60	58	48	4.0%	25.6%	208	183	260	246	13.7%	-29.6%	5.6%
Investment banking	62	90	59	-31.4%	4.7%	301	367	303	467	-18.0%	21.1%	-35.1%
New issues equity	10	26	9	-60.4%	14.4%	60	99	49	96	-39.4%	102.0%	-49.2%
New issues debt	11	9	10	23.1%	10.8%	41	34	33	64	20.6%	3.0%	-48.1%
Corporate advisory fees	40	55	40	-26.6%	1.0%	200	234	220	308	-14.5%	6.4%	-28.5%
Fixed income trading	31	18	43	72.2%	-27.9%	106	212	69	76	-50.0%	207.2%	-9.1%
Equity trading	20	6	-1	233.3%	2100.0%	44	-67	66	173	165.7%	-201.5%	-61.9%
Net interest	1	11	1	-92.1%	-12.6%	15	14	162	150	7.1%	-91.4%	8.1%
Fees	3	3	3	-12.0%	-12.0%	11	8	15	19	37.5%	-46.7%	-20.2%
Other	13	59	12	-78.7%	4.7%	111	76	118	103	46.1%	-35.6%	14.4%
Operating revenue	189	244	165	-22.5%	14.5%	796	794	992	1,237	0.3%	-20.0%	-19.8%
Operating expenses	83	101	77	-17.8%	7.8%	345	375	488	463	-8.0%	-23.2%	5.4%
Operating profit	100	138	84	-27.7%	18.7%	432	390	463	790	10.8%	-15.8%	-41.4%
Net profit (loss)	36	79	25	-54.5%	43.7%	215	167	245	274	28.7%	-31.8%	-10.7%
Net pront (1000)				011070	1011 70	2.0		2.0		2011 70	011070	1011 /0
Shareholders' equity	2,404	2,371	2,307	1.4%	4.2%	2,371	2,287	2,239	2,082	3.7%	2.1%	7.5%
Regulatory capital	4,773	4,742	4,682	0.7%	1.9%	4,742	4,664	4,218	3,929	1.7%	10.6%	7.4%
Client cash holdings	518	688	343	-24.7%	51.1%	688	304	493	334	126.3%	-38.3%	47.6%
Productivity (\$ thousands) ²	959	1,251	919	-23.3%	4.4%	1,021	3,350	1,272	1,316	-69.5%	163.4%	-3.4%
Annual return³ (%)	6.0	13.3	4.3	-7.4%	1.6%	9.1	9.7	10.9	13.2	-0.7%	-1.2%	-2.2%

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.
 Annual revenue per employee.
 Annual return is calculated as net profit/shareholder's equity.

Full service

Firms that generate most of their revenues from servicing retail clients and have their own front and back offices.

FULL SERVICE RETAIL FIRM HIGHLIGHTS												
		Quai	rter-over-Qua	arter				Annu	al Year-over-	-Year		
(\$ millions unless otherwise noted)		Quarters		% Ch	ange		Yea	ars			% Change	
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07
Number of firms	34	35	35	-2.9%	-2.9%	35	35	34	36	0.0%	2.9%	-5.6%
Number of employees	6,235	6,231	6,080	0.1%	2.5%	6,231	6,072	6,018	6,517	2.6%	0.9%	-7.7%
Revenue												
Commissions	208	189	169	9.9%	22.9%	675	605	659	810	11.6%	-8.2%	-18.6%
Mutual fund only commissions	82	75	73	9.9%	12.9%	285	227	268	298	25.6%	-15.3%	-10.1%
Investment banking	73	97	60	-24.5%	22.1%	271	192	156	334	41.1%	23.1%	-53.3%
New issues equity	57	75	42	-23.8%	36.0%	195	128	107	249	52.3%	19.6%	-57.0%
New issues debt	14	19	11	-28.6%	23.2%	61	48	27	33	27.1%	77.8%	-18.2%
Corporate advisory fees	3	3	7	-14.8%	-63.5%	16	17	22	23	-5.9%	-22.7%	-4.8%
Fixed income trading	29	-3	27	1066.7%	7.4%	71	134	136	56	-47.0%	-1.5%	143.1%
Equity trading	8	19	9	-57.9%	-11.1%	40	42	-50	40	-4.8%	184.0%	-226.6%
Net interest	23	20	12	15.5%	92.5%	62	49	104	108	26.5%	-52.9%	-3.4%
Fees	87	88	77	-1.2%	12.9%	321	288	292	294	11.5%	-1.4%	-0.5%
Other	24	20	17	21.9%	43.4%	71	57	58	59	24.6%	-1.7%	-2.4%
Operating revenue	452	429	371	5.3%	21.8%	1,511	1,367	1,356	1,670	10.5%	0.8%	-18.8%
Operating revenue Operating expenses	219	221	201	-0.7%	9.2%	819	752	780	778	8.9%	-3.6%	0.2%
Operating profit	57	42	29	35.4%	96.0%	117	122	29	267	-4.1%	320.7%	-89.1%
Net profit (loss)	22	19	8	14.0%	170.7%	34	31	-29	80	9.7%	206.9%	-136.4%
Net profit (1033)		10		11.070	11 0.1 70	01	01	20		0.1 70	200.070	100.170
Shareholders' equity	886	900	819	-1.6%	8.2%	900	804	894	899	11.9%	-10.1%	-0.6%
Regulatory capital	1,904	1,115	1,023	70.8%	86.1%	1,115	987	1,094	1,104	13.0%	-9.8%	-0.9%
Client cash holdings	3,929	3,890	3,510	1.0%	11.9%	3,890	3,620	2,745	2,608	7.5%	31.9%	5.3%
Productivity (\$ thousands) ²	290	275	244	5.3%	18.8%	242	225	225	256	7.7%	-0.1%	-12.1%
Annual return³ (%)	9.8	8.4	3.9	1.3%	5.9%	3.8	3.9	-3.2	8.9	-0.1%	7.1%	-12.1%

Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.
 Annual revenue per employee.
 Annual return is calculated as net profit/shareholder's equity.

Retail introducers

Firms that generate most of their revenues from servicing retail clients and typically do not have back offices (use a "carrier" firm to manage their back office).

	RETAIL INTRODUCER FIRM HIGHLIGHTS													
		Qua	rter-over-Qua	arter				Annı	al Year-over	-Year				
(\$ millions unless otherwise noted)		Quarters		% Ch	ange		Yea	ars			% Change			
	Q1 11	Q4 10	Q1 10	Q1/Q4 10	Q1 11/10	2010	2009	2008	2007	10/09	09/08	08/07		
Number of firms	80	81	80	-1.2%	0.0%	81	82	88	88	-1.2%	-6.8%	0.0%		
Number of employees	5,952	5,938	5,868	0.2%	1.4%	5,938	5,890	5,919	5,899	0.8%	-0.5%	0.3%		
Revenue														
Commissions	161	146	138	10.6%	17.0%	533	440	480	577	21.1%	-8.3%	-16.8%		
Mutual fund only commissions	60	50	52	19.6%	15.0%	192	148	172	251	29.7%	-14.0%	-31.4%		
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Investment banking	34	45	21	-24.7%	61.4%	110	73	110	175	50.7%	-33.6%	-37.0%		
New issues equity	29	40	18	-27.7%	60.7%	94	73	69	151	28.8%	5.8%	-54.2%		
New issues debt	2	3	1	-30.7%	107.9%	9	8	9	11	12.5%	-11.1%	-19.6%		
Corporate advisory fees	3	1	1	189.3%	189.3%	7	-8	32	14	187.5%	-125.0%	133.5%		
, ,														
Fixed income trading	6	4	5	46.5%	17.2%	20	35	34	46	-42.9%	2.9%	-26.8%		
Equity trading	22	16	7	37.5%	214.3%	43	38	-6	36	13.2%	733.3%	-116.7%		
Net interest	18	16	10	10.1%	76.2%	51	42	89	87	21.4%	-52.8%	2.7%		
Fees	71	73	66	-3.1%	7.2%	302	256	375	401	18.0%	-31.7%	-6.6%		
Other	19	19	14	1.9%	38.3%	66	81	140	51	-18.5%	-42.1%	174.3%		
Operating revenue	331	319	260	3.8%	27.3%	1,125	966	1,222	1,376	16.5%	-20.9%	-11.2%		
Operating expenses ¹	162	163	149	-0.6%	8.7%	609	580	614	582	5.0%	-5.5%	5.5%		
Operating profit	39	33	15	18.5%	160.7%	105	57	216	339	84.2%	-73.6%	-36.3%		
Net profit (loss)	21	15	-9	38.7%	-331.1%	-1	-27	21	23	96.3%	-228.6%	-8.0%		
	200	00=	10.1	0.40/	0.40/		400	4=0	207	0.00/	4.40.00/	00.00/		
Shareholders' equity	396	395	404	0.1%	-2.1%	395	420	173	227	-6.0%	142.8%	-23.8%		
Regulatory capital	574	582 930	590	-1.4%	-2.7%	582 930	593 886	650	703	-1.9%	-8.8%	-7.5%		
Client cash holdings	910	930	861	-2.1%	5.7%	930	800	1,448	1,319	5.0%	-38.8%	9.8%		
Productivity (\$ thousands) ²	222	215	177	3.5%	25.5%	189	164	206	233	15.5%	-20.6%	-11.5%		
Annual return³ (%)	21.0	15.2	-8.9	5.8%	29.9%	-0.3	-6.4	12.1	10.1	6.2%	-18.6%	2.1%		

¹ Operating expenses reflect the underlying cost of running the securities firm and exclude commissions, bonuses and other compensation to brokers.

² Annual revenue per employee.

Comments please!

Securities Industry Performance is produced quarterly by the Investment Industry Association of Canada.

We want to hear from you. Send suggestions for future editions and feedback to capitalmarkets@iiac.ca.

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³ Annual return is calculated as net profit/shareholder's equity.